

CALL 2-1-1

What is 2-1-1?

2-1-1 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community during crisis or any time.

2-1-1 responds immediately and directs callers to services most appropriate for their needs.

For example, 2-1-1 can offer access to:

- Coordinated Disaster Information
- Food, Clothing
- Shelters
- Special Needs Housing
- Volunteer Management
- Evacuation Routes
- Transportation Assistance
- Crisis Counseling
- Prescription Assistance
- Missing Persons
- Foster Disaster Child Care
- Rebuilding Assistance

and MUCH MORE!

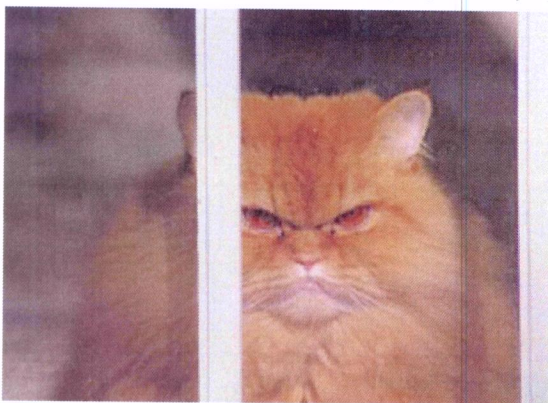


How does 2-1-1 Work in Louisiana?

- Call 2-1-1 from any landline and cellular phone in Louisiana.
- Staffed 24/7 with trained specialists to guide you to vital resources;
- Provides multi-lingual services and information for the hearing impaired.
- Maintains a computerized database of over 15,000 resources and services statewide.
- It is the largest comprehensive information and Referral system in Louisiana, serving 64 parishes.

PREPARING YOUR ANIMALS

Making plans for your family is extremely important. Don't forget to plan for the animals in your life, too!



- The location of your evacuation destination may or may not accept pets, so call ahead and check. Animal shelters will be set up in various parts of the state on an "as-needed" basis. The Louisiana Department of Agriculture & Forestry works year round with the Louisiana State Animal Response Team (LSART) to provide sheltering opportunities.

Species-specific disaster preparedness advice is available at www.lsart.org.

- Create a disaster readiness kit for your animal that includes food, water, first aid supplies, feeding supplies and other items that are necessary to keep your animal comfortable for at least 3–5 days.

- Remember, animal ownership is a responsibility! Be ready to take care of your whole family.

—Mike Strain DVM, Commissioner

Travel Trailer/Mobile Home Safety

NO TRAVEL TRAILER OR MOBILE HOME—NO MATTER HOW NEW IT IS—CAN BE A SAFE SHELTER FROM STORM FORCE WINDS.

- FEMA travel trailers and mobile homes are the property of the federal government.
- FEMA travel trailers and mobile homes may not be moved.
- The unauthorized movement, and any resulting damage, to FEMA travel trailers or mobile homes may be prosecuted under federal law.
- The state encourages all travel trailer and mobile home residents to follow all guidance from parish emergency managers.
- State law allows for privately owned travel trailers and RV vehicles to be moved during evacuations.
- The State of Louisiana strongly urges those who must move their personal trailer or RV to do so before an evacuation order is given.
- Privately owned trailers over 8'6" wide, 75' total length, and 13'6" total height will not be permitted in evacuation traffic in either a voluntary or mandatory evacuation.

IF PARISH OR STATE OFFICIALS TELL YOU TO EVACUATE

- Leave as soon as possible.
- Make a Family Communication Plan. Tell someone outside of the storm area where you are going.
- Take emergency supplies, warm protective clothing, and blankets/sleeping bags to shelter.

- Protect your home by unplugging appliances and turning off electricity and water.
- Turn off the main electrical power switch.
- Turn off the main water valve and disconnect the hose.
- Turn propane tanks off.
- Lock-up your travel trailer or mobile home and leave.

DURING A HURRICANE OR TROPICAL STORM WATCH OR WARNING

- Listen to radio/television for storm progress reports.
- Check emergency supplies.
- Fuel your car.
- Board up windows and check tie-downs on your travel trailer or mobile home.
- Turn refrigerator and freezer to coldest settings.
- Store drinking water.
- Review evacuation plan.

AFTER A STORM

- Stay tuned to local radio or television for information from your local or state officials.
- Return home only after state or local officials advise that it is safe to do so.

Any individual who lives in a travel trailer should pay close attention to radio and television reports to receive important information from local and state officials concerning hurricane precautions.